



VILLAGE OF SARANAC

NEW CUSTOMER GUIDE

We are excited to be your new trash hauler. To help make the transition smooth, our mascot, Captain CurbySM, has a few things to share with you.

SERVICES

COLLECTION SCHEDULE

- Our holiday schedule differs slightly from Green Valley's. Please read **OBSERVED HOLIDAYS** section for details.
- Place trash at the street by 7 a.m. on your collection day.
- Please bag all trash, even if you are using a cart. Recyclables can be placed loose in the recycling container.
- Double bag loose waste like kitty litter, animal waste, sawdust, ashes, insulation and packing peanuts.
- Place long items like broom handles, curtain rods, etc. on the ground beside the trash.

OBSERVED HOLIDAYS

All Granger offices and operations are closed for the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



If the holiday falls on a weekday, your collection will be delayed by one day. *If the holiday falls on a Saturday or Sunday, there will be NO delay.*

CONTAINERS

If you have a Green Valley container, keep using it! We'll replace containers as needed due to wear and tear.

WASTE ACCEPTANCE GUIDELINES

In order to ensure we are complying with all state rules and regulations and so our associates can do their jobs safely, please carefully follow our waste acceptance guidelines. They also protect you!

PLEASE DO NOT PUT THE FOLLOWING IN YOUR TRASH:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- Car or truck batteries
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

A complete and detailed list of these guidelines is available at www.grangernet.com/waste-acceptance. For further clarification, please contact Granger at **1-888-947-2643**. Or contact the Michigan Department of Environmental Quality at www.michigan.gov/deq for information on materials prohibited for disposal in Michigan landfills and alternate disposal options.

Mailing Address

Granger
16980 Wood Rd.
Lansing, MI 48906

Customer Service

517-372-2800
Toll-Free
1-888-9GRANGER

Website

www.grangernet.com
Email
info@grangernet.com



facebook.com/collectingtomorrowsenergy